



SIMEM QUALITY POLICY

Rev. 02

In response to growing market demand for consistently high quality standards and convinced of the ongoing internal improvements that can be achieved through the continuous application of a quality culture, SIMEM's General Management maintains a Quality Management System compliant with the UNI EN ISO 9001:2015 standard. The Company pursues this aim by adopting appropriate operational measures, creating an environment conducive to the proper conduct of activities and, above all, empowering and involving all staff working within the Company in a coordinated manner. We will set quality targets with objectives in line with the Company's standards. To support this and to achieve customer satisfaction, we will strive to ensure product compliance by guaranteeing quality in all activities at every stage of plant construction, from planning to sales, based on the Plan-Do-Check-Act cycle. Every employee will play a fundamental role in ensuring quality.

Philosophy:

We are committed to total customer satisfaction. Our customers are those who pay for our products, our suppliers, our staff and the people with whom we have dealings. We will treat all these people with care, respect them and guide them towards excellence in everything they do, providing a high standard of service to all customers, both internal and external. Furthermore, we will provide finished products and services that meet high standards of quality, safety, reliability and durability.

Vision & Mission:

SIMEM is continuing the growth journey it began in 1963 to become a global leader in the design and manufacture of high-end machinery and plant for the construction industry, with the aim of helping to improve infrastructure for human settlements worldwide. The Company will be active and competitive in all major global markets and will actively harness the expertise of the talented individuals within the various companies that make up "the SIMEM family of companies". Our aim is to provide integrated solutions, comprising innovative products and engineering services for infrastructure projects that contribute to the creation of welcoming and environmentally friendly human habitats. Our professional objective is to define the best possible engineering solution for every specific project in which our clients engage SIMEM as a partner.

A widespread and comprehensive marketing and sales organisation designed to better understand and meet the needs of individual customers. A multi-disciplinary research and development team capable of continuously improving the technology required for construction projects. An efficient customer support service to ensure maximum customer satisfaction. We aim to build long-term partnerships with our customers to ensure continuity, reliability and the ability of our systems to adapt to the evolving processes and projects for which they are designed. The SIMEM family of companies comprises businesses located across key markets: Italy, Canada, the USA, Germany and India. The company is committed to operating in accordance with the principles of sustainability, contributing to the mitigation of climate change through the reduction of environmental impacts, the continuous improvement of processes and the responsible use of resources.

Minerbe, 11/05/2026

General Management

